



# Refund & Cancellation Policy

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Company	Avronex Ltd.
Company Number	2026-00331
Registered Address	Ground Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia
Website	<a href="https://my.avronex.com">https://my.avronex.com</a>
Support Email	support@avronex.com
Effective Date	12 May 2026
Last Updated	12 May 2026

Trading-related transactions processed by Avronex Ltd. are generally irreversible once trading activity has commenced.

Losses resulting from trading activity are not eligible for refunds.

Refund requests may only be considered in cases involving:

- Duplicate payments
- Technical processing errors
- Unauthorized transactions subject to investigation

Cryptocurrency deposits may be irreversible due to blockchain settlement mechanisms.

Clients agree not to initiate unjustified chargebacks for legitimate trading transactions.

The Company reserves the right to deny refund requests where fraud, manipulation, abuse, or illegitimate chargeback activity is suspected.

Clients must complete KYC verification procedures prior to withdrawal approval.

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International Business Company  
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Saint Lucia  
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